



Welcome to Intelligent Technology

FRIDAY AI™

Executive Summary

1. End-to-End AI-Driven Discovery, Root Cause Resolution, and Remediation

Unlike traditional monitoring tools that stop at detection, FRIDAY delivers a true closed-loop automation cycle: real-time discovery, root cause analysis, and automated remediation. It doesn't just alert — it acts, resolving many issues before they impact operations while requiring minimal human intervention.

2. Proactive Problem Prevention and Real-Time Anomaly Detection

FRIDAY's built-in artificial intelligence continuously scans and learns from operational data to predict potential issues before they escalate. This proactive model reduces downtime and eliminates the reactive firefighting that plagues most IT operations teams.

3. Scalable Automation Across Thousands of Sites

Built for distributed environments and managed service providers (MSPs), FRIDAY scales automation across thousands of locations or devices simultaneously. Issues that once took days can now be detected, triaged, and resolved in minutes.

4. ClearSight: Camera Quality and Visibility Intelligence

FRIDAY's exclusive ClearSight feature monitors video feeds to ensure cameras are capturing actionable footage. It detects visibility obstructions, tampering, poor lighting, or lens issues in real time — a capability no other IT operations platform delivers.

5. Intelligent Escalation with Context-Aware Handoff

When automation can't resolve an issue, FRIDAY escalates to the right technician with complete operational context— eliminating hours of manual investigation. This integrated workflow bridges automation and human response more effectively than any legacy monitoring solution.

Why FRIDAY Leads

- **“See it. Fix it.” — not just “See it.”**
FRIDAY automates the entire lifecycle, from detection to validated resolution.
- **Camera Visibility + IT Ops**
The only platform merging AI-powered visual monitoring with system performance
- **Proactive by Design**
Anticipates issues instead of reacting after failure.

www.fridayai.io

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- **Purpose-Built for Scale**

Ideal for multi-site enterprises and MSPs.

- **Human + AI Synergy**

Automation and contextual escalation built into one fabric.

- **Rapid Network Discovery**

FRIDAY identifies and maps every IP-connected component on a network within minutes of activation.