

# Friday AI & ClearSight Feature VS LogicMonitor on CISCO Meraki

Category	LogicMonitor	Friday	Friday ClearSight
<b>Primary Purpose</b>	Infrastructure monitoring (cloud, servers, network)	AI-driven IT + network + physical infrastructure intelligence + automation platform	Camera / video feed assurance module
<b>Comain Coverage</b>	IT systems	Full-stack enterprise infrastructure (IT + network + physical infrstucture)	Physical security video systems
<b>Data Type</b>	Metrics, logs, SNMP, APIs	Multi-source telemetry (switches, servers, endpoints, power systems, cameras)	Video/image streams
<b>Detection Model</b>	Thresholds + anomaly detection	AI correlation engine across infrastructure layers	AI vision-based camera health detection
<b>Auto-discovery</b>	Limited (agent/ SNMP/ API-based)	Full auto-discovery (Meraki switches, endpoints, IoT, cameras)	Camera-specific discovery within Friday AI
<b>Cisco Meraki integration</b>	Not native	Native integration (deep switch-level visibility, topology, telemetry)	Uses data surfaced through Friday AI platform
<b>Switch-level visibility</b>	Basic (SNMP/ API dependent)	Full visibility (ports, link state, PoE, topology, config health)	Indirect (depends on platform layer)
<b>Cabling/ physical layer insight</b>	Not available	Cable faults, patch cords, link integrity, physical layer issues	Not applicable directly
<b>Server-level insgight</b>	CPU, memory, uptime monitoring	Memory, patching, SSL issues, OS/service health	Not applicable
<b>Camera/ video visibility</b>	Not avilable	Platform-level support for video systems	Core function: camera feed health + image integrity
<b>Root Cause Analysis (RCA)</b>	Partial, manual correlation required	Native RCA using Meraki + cross-domain dependency mapping	RCA inherited via Friday AI platform
<b>Alert Model</b>	Thereshold + anomaly alerts	AI-correlated incident view (single incident, not alert storms)	Camera-specific alerts (blur, offline, obstruction)
<b>IR Flows (automation logic)</b>	Not available	Yes – Instance Response Flows (detect → diagnose → act → resolve)	Executes within camera domain via Friday AI
<b>Automated triage</b>	Limited	Full cross-domain triage using dependency + topology intelligence	Camera-level triage (feed health diagnostics)

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Resolution Capability	Manual remediation required	Automated remediation + guided escalation workflows	Camera issue detection + escalation via platform
Example remediation actions	None (alert only)	Port resets, PoE adjustments, firmware staging, service recovery actions	Camera feed validation actions (within platform scope)
Escalation model	Ticket-based escalation	Context-rich escalation with full incident timeline + RCA explanation	Escalation enriched by Friday AI insights
Operational output	Dashboards + alerts	"What broke, why, impact, and what was done" unified incident narrative	Camera health status + video integrity insights
Truck roll reduction	Moderate	High (automation + IR Flows significantly reduce dispatches)	Moderate (limited to camera domain)

### Key Structural Takeaway

- **LogicMonitor** → monitors infrastructure and alerts
- **Friday AI** → understands + correlates + automates + resolves infrastructure issues
- **Friday ClearSight** → specialized module inside Friday AI focused on camera/ video assurance