

# Enterprise Monitoring and Operations Comparison

Capability	SolarWinds (NPM/NCM)	Datadog	LogicMonitor	PRTG Network Monitor	ManageEngine (OpManager)	Dynatrace	Cisco (Thousand Eyes)	Friday + <sup>Friday</sup> ClearSight
Auto Discovery	Yes (manual tuning)	Yes	Yes	Yes	Yes	Yes	Yes	Yes - automatic, plug into network
Agentless Option	Yes	Limited	Yes	Yes	Yes	Mostly agent-based	Yes	Yes
AI Root Cause Analysis	Correlation rules (manual setup)	Advanced (requires config)	Threshold + AI	Limited	Limited	Strong AI engine	Network path AI	Native AI RCA- no scripting
Automated Remediation	Requires scripting	Requires runbooks	Requires scripting	Requires scripting	Requires scripting	Limited auto-remediation	Limited	Built-in corrective actions
Script-Free Level 1 Automation	✗	✗	✗	✗	✗	✗	✗	Yes
Auto Ticket Creation	Yes (workflow config)	Yes	Yes	Yes	Yes	Yes	Yes	Native + ISP ticket automation
Network Device monitoring	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Physical Device Monitoring (UPS, POS, Cameras, Lighting, etc.)	Limited	Limited	Limited	Limited	Limited	Limited	Limited	Yes-broad device coverage
Camera Online/Offline Monitoring	Yes	Yes	Yes	Yes	Yes	No focus	No focus	Yes
AI Image Quality Monitoring (RTSP Analysis)	✗	✗	✗	✗	✗	✗	✗	Yes- ClearSight
Image-Based Diagnostic Alerts	✗	✗	✗	✗	✗	✗	✗	Yes (thumbnail + issues summary)
Requires Custom Scripting for Port Bounce/ Power Cycle/ Firewall Rules?	Yes	Yes	Yes	Yes	Yes	Often	Yes	No (built in)
Designed for IT+ Security Convergence	Limited	Limited	Limited	Limited	Limited	Limited	Limited	Yes
Rapid POC Deployment	Moderate	Moderate	Moderate	Easy	Easy	Enterprise process	Enterprise Process	Fast, auto-discovery driven POC